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# SRP4004/27



EN User Manual

# PHILIPS

## Table of contents

1	<b>Your SRP4004</b> .....	3
2	<b>Getting started</b> .....	4-8
	2.1 Inserting the batteries.....	4
	2.2 Setting up the universal remote control.....	4-8
3	<b>Using the universal remote control</b> .....	8-10
	3.1 Buttons and functions.....	8-10
	3.2 Resetting a button to its original function.....	10
4	<b>Service and support</b> .....	11-14
	4.1 Frequently asked questions.....	11-13
	4.2 Need help? .....	13
	FCC Compliancy.....	13-14
	Notice for Canada .....	14
	Helpline .....	15
	Brand list.....	16-28
	<b>Information to the consumer</b> .....	29
	Compliance with EMF.....	29
	Recycling and disposal.....	29

## 1 Your SRP4004

Congratulations on your purchase of the Philips SRP4004 universal remote control. After setting up the remote control you can operate up to 4 different devices with it.

### Simple Setup

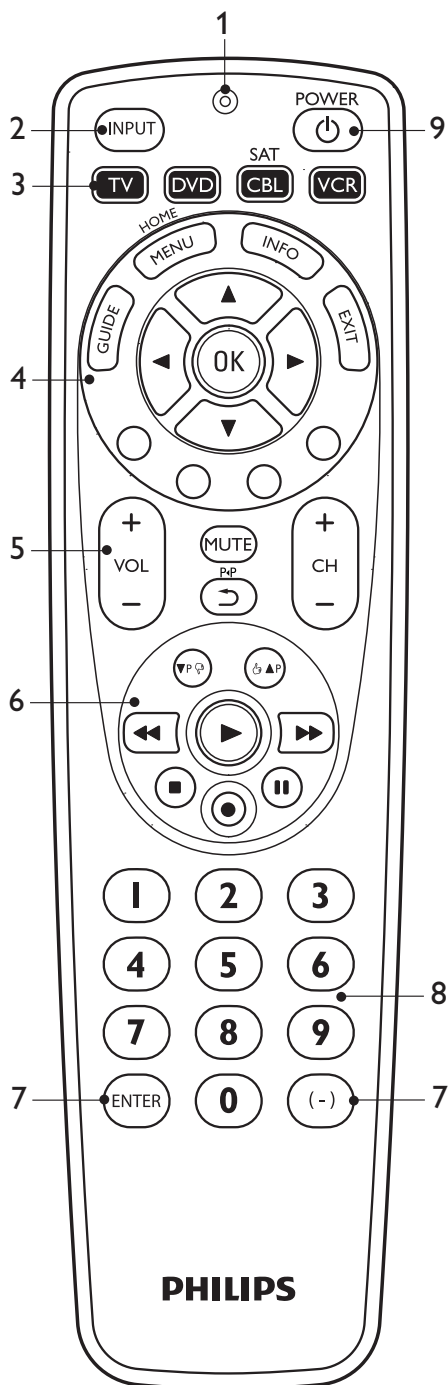
Improved with Philips patented (pending) Simple Setup technology, the SRP4004 can be set up easily for TV, DVD player / recorder, VCR and all common Cable, Satellite and other set top boxes, such as DirecTV, Comcast, AT&T, Verizon, Time Warner, Scientific Atlanta, Tivo and many more.

Simply follow the instructions in chapter 2.2 to set up the remote control for your devices.

### Glow buttons

The remote control glow buttons (-VOL +, - CH +, ENTER, (-) and the numeric buttons) light up in the dark, enabling easy use of the remote control, even in a dimly lit room

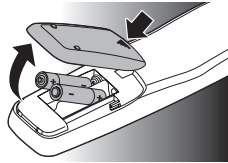
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# 2 Getting started

## 2.1 Inserting the batteries

- Insert 2 AAA type batteries, noting the + and - configuration in the battery compartment.



### Note

When replacing the batteries, all user settings will be retained in the remote control memory for 5 minutes.

## 2.2 Setting up the universal remote control

The example below instructs you how to set up your universal remote controls for your TV. You can repeat the same steps for other devices (DVD player/recorder, Cable/Satellite box and VCR) which you want to operate, using the SRP4004.



The remote control can be set up to operate any 4 of the following devices:

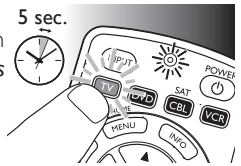
Device name	Description
TV	Traditional TV, flat screen TV and projection TV, TV part of TV / VCR, TV / VCR / DVD and TV / DVD combos
DVD	DVD player / recorder (DVDR), DVD / Hard Disk Drive combination (DVDR-HDD), Blu-Ray player, High Definition DVD player (HD-DVD), DVD part of TV / DVD, TV / VCR / DVD and VCR / DVD combos

CBL/SAT	Cable box, satellite receiver; Internet Protocol TV (IPTV), Free To Air TV, High Definition Television decoder (HDTV) and Tivo
VCR	Video cassette player / recorder; Personal video recorder (PVR), VCR part of TV/VCR, TV/VCR/DVD and VCR/DVD combos

### Example: setting up the universal remote control to operate your TV:

- 1 **Switch ON** the TV manually or use the original remote control for this. Tune to channel 1.

- 2 **Press and hold the**  **device selection button for 5 seconds** until the red Setup light  remains lit.




- The remote control is now in setup mode.


- 3 Look up the 4-digit code for your brand in the brand list at the back of this user manual.

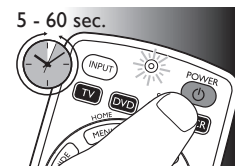


A 4-digit code is shown for each brand. Use the digit buttons to enter the code for your brand.

- If the red Setup light  turns off, an invalid code was entered. In this case, try again.



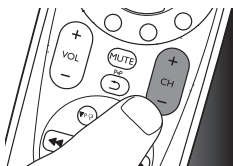
- 4 Aim the remote control at the TV. **Press and hold the**  **button. Release it immediately** release it as soon the TV switches off.



- This step normally takes between 5 and 60 seconds. In extreme circumstances this step can take up to 15 minutes.

## 5 Switch ON the TV.

Try out the buttons you need for operating it. Try, for example, if the - CH + and digit buttons function properly.



- If a button does not work as expected, **press and hold** that button. Release it **immediately** as soon as it works. For more information, see chapter 2.2.2.


## 6 Press the device selection button **twice** to finish setup.

- When no button is pressed for 5 minutes or more, the remote control will exit setup mode, automatically saving all your settings.






### ! Important

If you made a mistake:

- Press the device selection button **twice** to exit setup. The red Setup light  turns off.
  - Restart from the beginning.
- *If the device does not respond at all or not to all of the button commands or if you cannot find the code for your brand, enter '9, 9, 9, 9, 9' in step 3 and continue with step 4. The remote control will now search its full database for a code that works with your TV. Full database search may take up to 15 minutes.*

### 2.2.1 Setting up the remote control for other devices (DVD player/recorder, Cable/Satellite box and VCR)

- 1 Make sure the device is switched on and operational. E.g. insert a disc in the DVD player / recorder or a video cassette in the VCR.
- 2 Then follow steps 2 to 6 of 'Setting up the remote control for your TV'. Make sure to use the correct device selection button: ,  or .

### 2.2.2 Improving buttons

When correctly set up, the remote control should be able to operate all your devices. However, when using the remote control for the first time it might occur that some buttons do not yet function as expected. In this case you can have the remote control search for alternatives.


#### ≡ Note

Improving buttons is not possible when the code was found during full database search (with code '9, 9, 9, 9').



#### During initial setup

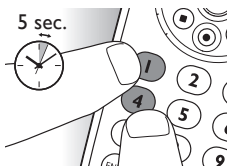
- 1 Make sure the receiving device is able to respond. E.g. when you try to repair the Play button for your DVD player; make sure to insert a DVD into the DVD player otherwise the Play button is not able to function.
  - 2 Press the button that does not function, keep it pressed and **immediately** release it when the device responds. Repeat this for every button that does not function.
- If the button still does not function as expected, try pressing it again for a longer period of time.


#### After initial setup

- 1 Make sure the receiving device is able to respond. E.g. when you try to repair the Play button for your DVD player; make sure to insert a DVD into the DVD player otherwise the Play button is not able to function.
- 2 Select the device that you wish to operate (e.g. DVD). Press the  device selection button to select DVD.



- 3 Keep buttons  and  pressed **simultaneously for 5 seconds**.



- The red Setup light  lights up. The remote control is now in setup mode.

- 4 **Press and hold** the button that does not function and **immediately** release it when the device responds.
- If the button still does not function as expected, try pressing it again for a longer period of time.

- 5 Press the **DVD** device selection button **twice** to save your settings and exit setup mode.



- When no button is pressed for 5 minutes or more, the remote control will exit setup mode, automatically saving all your settings.

## 3 Using the universal remote control

### 3.1 Buttons and functions

The illustration on page 2 gives an overview of all buttons on the remote control. Try out the buttons you need for operating your devices.

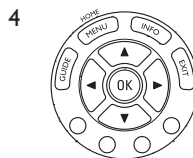


#### Notes

- Buttons having the same functions as the buttons on your original remote control may have different namings on the SRP4004 (e.g. Info / Display).
- Only functions that are available on your original remote control can be used for operating your devices with the SRP4004.

- 1 ..... Setup light. Lights up red when the remote control is in setup mode.
- 2 ..... selects available source inputs (antenna, cable, etc.).
- 3 ..... device selection buttons.
  - select the device to be operated.
  - light up when a remote control command is

being sent.



- GUIDE** ..... electronic program guide.
- MENU / HOME** ..... menu on / off.
- INFO** ..... on-screen channel information.
- EXIT** ..... exits / clears on-screen menu displays.
- ▲ ▼ ◀ ▶** ..... cursor up, down, left, right in a menu.
- OK** ..... confirms your selection.
- Colored buttons** . Content sensitive buttons.

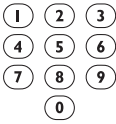



- + VOL -** ..... adjusts TV volume.
- MUTE** ..... mutes TV sound.
- ◀ ▶** ..... previous program / Last.
- + CH -** ..... previous / next channel.



- ◀P ▲P** ..... previous (▼P) / next (▲P) page / track in various modes.
- / ..... set your Thumb ratings.
- ◀◀** ..... rewind.
- ▶** ..... play.
- ▶▶** ..... fast forward.
- ..... stop.
- ..... record.
- ||** ..... pause.

- 7 ..... used after direct channel selection. Some devices require ENTER to be pressed after channel selection.
- ..... selects between one and two-figure channel numbers.


- 8  ..... digit buttons for direct channel / track selection.
- 9  ..... switches the selected device on / off.

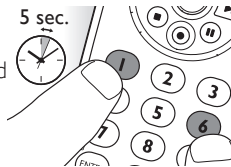
### Note



For some TV brands / types, this button will only turn off the TV. You will have to press a digit button (direct channel selection) to turn on the TV again.

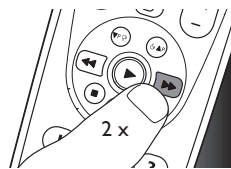
## 3.2 Resetting a button to its original function

If an improved button (see chapter 2.2.2) still does not function as expected, you can always reset the button to its original function.

- In the current device mode, keep digit buttons 1 and 6 pressed **simultaneously for 5 seconds**, until the red Setup light  lights up.


  - The remote control is now in setup mode.
- Press digit buttons 9, 9, and 6, in that order.


  - After each button press the device selection button blinks once.
- Press the button that you wish to reset **twice**. E.g. the  button.


  - After each button press the device selection button blinks once.
  - The device selection button will blink one more time to confirm that the button was successfully reset to its original function.

# 4 Service and support

## 4.1 Frequently asked questions

In this chapter you will find answers to the most frequently asked questions about your universal remote control.

### 4.1.1 Setup

#### I cannot enter setup mode.

Battery level too low or battery lifetime came to an end.

- Replace the batteries. See chapter 2.1. After replacing the batteries, test if the remote control still operates your devices. If it does not, you have to set up the remote control again. For this refer to chapter 2.2.

#### The brand code for my device is missing in the 'Shortlist of brands' in the Quick Start Guide.

The 'Shortlist of brands' only mentions the most common TV, DVD, CBL/SAT and VCR brands.

- You will find a complete brand list on page 16-28 of this user manual.
- Use '9999' as 4-digit code in case you cannot find your brand in the complete brand list. Note that using '9999' may result in a long setup (up to 15 minutes).

#### My TV switches OFF in step 4 but does not switch ON again in step 5.

TVs of some brands (e.g. Panasonic) only switch ON after a long press on one of the digit buttons. After a long button press in setup mode the remote control will start trying to improve the button (see chapter 2.2.2) instead of switching ON the TV.

- In this case, switch ON the TV manually or use the original remote control for this. Continue with step 6. After successfully completing setup, the remote control will switch ON the TV with a long button press on one of the digit buttons, just as your original remote control.

#### After setup, not all buttons work as expected.

- Try improving the button(s). See chapter 2.2.2.

## How do I set the remote control for combo devices (TV / VCR, TV / DVD, DVD / VCR, etc)?

Some combo devices require you to set up two different source selection buttons to control both parts of the combo device. For example, if you have a TV / DVD combo, you might need to set up the remote control for both TV and DVD to operate your TV / DVD combo.

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## 4.1.2 Operation

### The remote control does not wake up anymore.

Battery level too low or battery lifetime came to an end.

- Replace the batteries. See chapter 2.1. After replacing the batteries, test if the remote control still operates your devices. If it does not, you have to set up the remote control again. For this refer to chapter 2.2.

### The device I want to operate does not respond at all / does not respond to all of the button commands.

- Check if the buttons you press are available on the original remote control of the device.
- Try improving buttons. See chapter 2.2.2.

Wrong code selected during setup.

- Set up the remote control again for the device. Always test if the device responds, before leaving setup mode.

It may be that the buttons that you are trying to use have a different naming on the original remote control.

- Try out all buttons to find the one(s) you need.

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## 4.1.3 Batteries

### Will my settings be deleted when I replace the batteries?

No. All user settings will be retained in the remote control memory for 5 minutes.



#### Warning

The batteries should not be exposed to excessive heat such as sunshine, fire or the like.

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## 4.2 Need help?

We advise you to first read this user manual carefully. It is provided to help you set up and use the remote control.

If, however, you require extra information or have additional questions about setup, usage, spare parts, warranty, etc. of the SRP4004, you can always contact us.

When calling our helpline, make sure to have the SRP4004 at hand when you call, so that our operators can help you determine whether the SRP4004 is working properly.

You will find our contact details at the end of this user manual.

The model number of your Philips universal remote control is SRP4004/27.

Date of purchase:

...../...../.....

(day/month/year)

For **online support** go to: [www.philips.com/welcome](http://www.philips.com/welcome).

- Click 'Support' and follow the on-screen instructions.

### FCC Compliancy

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.

## Note

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## Caution

User changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## Helpline

### Country

United States of America /  
Canada

### Phone number

001-888-744-5477

### Notice for Canada

This class B digital apparatus complies with Canadian ICES-003.



888.....0006 (DB1)	Amplivision...0138	Bush.....0445
<b>A</b>	Ampro.....0139	Byd:sign.....0448
A.R. Systems.0012	Amstrad .....0140	<b>C</b>
ABC.....0013	AMTC.....4015 (DB1)	Cable Star.....0454
Abex .....0014	Amtron.....0141	Cabletenna...0456
ABS.....0016	AMW.....0143	Cableview.....0458
Accele Vision 4194	Anam .....0146	Cablevision ...4238
Access HD... 3554	Anam National	Caihong.....0462
Accurian.....0022	.....0147	Caixing.....4093 (DB1)
Acer.....0028	Anglo .....0151	California Audio
Acura.....0036	Anitech .....0154	Labs.....0467
ADC.....0040 (DB1)	Ansonic.....0156	Calix.....0468
Addison.....0043	Antronix.....0159	Candle.....0480
Adelphia.....4195	AOC.....0165	Canon.....0481
Admiral.....0046	Aolinpiya.....4089 (DB1)	Capsonic.....0486 (DB1)
Advent.....0054	Apache.....0169	Captive Works
Adventura.....0055	Apex .....3691	.....0487
Adyson.....0058	Apex Digital.0170	Carad.....0488
Agashi.....0063	Apple.....0172	Carena.....0489
Agazi.....3522 (DB1)	Arcam.....0179	Carnivale.....0491
AGB.....0064	Archer.....0180	Carrefour.....0492
Aiko.....0069	Archos.....0181	Carver.....0494
Aim .....0070	Ardem.....0184	Cascade.....0496
Aiwa.....0072	Aristona.....0192	Casio.....0499
Akai.....0074	Arrgo.....0197	Catha .....4094
Akiba.....0078	Arris.....4931 (DB1)	Cathay .....0501
Akira.....0079 (DB1)	Artec.....4016	CCE.....0504
Akito.....0082	Asberg.....0205	Celebrity.....0509
Akura.....0083	Asha.....0209	Celera.....0510
Alaron.....0085	Aspire .....4233	Centurion.....0520
Alba.....0086	Astar.....0218	Century.....0521
Albatron.....0087	Asuka .....0227	CGE.....0523
Alco.....0092	AT&T .....3453	Changcheng..0526
Alienware.....0099	Atlantic.....0233	Changfei.....0527
Allegro.....0103	Atori.....0237	Changfeng...0528 (DB1)
Alleron.....0104	Audio Dynamics	Changhai.....0529
Allorgan.....0105	.....0248	Changhong...0530
Allstar.....0108	Audiosonic...0264	Channel Master
Alpha Digital 4014	Audioton .....0266	.....0531
AlphaStar.....0113	Audiovox.....0268	Chaparral.....0533
Alpine.....0114	Autovox .....0280	Ching Tai.....0541
America Action	Aventura .....0287	Chun Yun .....0545
.....0123	Awa .....0296	Chunfeng.....0546
American High	Axion .....0299	Chung Hsin...0547
.....0125		Chunlan.....4097 (DB1)
Americast.....0127		Chunsun.....0549
Amphion Media		Cimline.....0552
Works.....0135		CineVision...0562
	<b>B</b>	
	Baihua.....4092 (DB1)	
	Baird .....0311	
	Bang & Olufsen	
	.....0314	
	Baohuashi .....0316 (DB1)	
	Basic Line.....0325	
	Bastide.....0327	
	Baur .....0331	
	Bazin.....0335	
	BBT .....0338	
	Beaumark.....0340	
	Beijing .....0345	
	Beko.....0346	
	Belcor .....0348	
	BELL .....4376 (DB1)	
	Bell & Howell	
	.....0350	
	Bell ExpressVu	
	.....0352 (DB1)	
	Bell South.....0353	
	BenQ .....0359	
	Beon.....0361	
	Best.....0364	
	Bestar.....0368	
	Bestar-Daewoo	
	.....0369	
	Binatone.....0378	
	Black Star.....0386	
	Blacktron.....3526	
	Blackway.....0388	
	Blaupunkt.....0390	
	Blue Parade..0394	
	Blue Sky.....0395	
	Blue Star.....0396	
	Bondstec.....0403	
	Boots.....0405	
	BOSS.....4197	
	BPL.....0413	
	Bradford.....0414	
	Brandt.....0416	
	Brillian.....0422	
	Brinkmann....0423	
	Brionvega.....0424	
	Britannia .....0425	
	Brockwood...0430	
	Broksonic.....0432	
	BskyB.....0436	
	BTC .....0439	

Citizen.....0567	Dansai.....0699	<b>E</b>	Fenner.....0994
City.....0569	Dantax.....0702	Eastern.....0859	Ferguson.....0996
Clarion.....0575	Davidson.....4202	ECHOSPHERE	Fidelity.....0998
Clarivox.....0576	Dawa.....0707	.....4396 (DB1)	Filsai.....1000
Clatronic.....0581	Daytron.....0710	Echostar.....0866	Finlandia.....1003
Clearmaster.....0583	DBX.....0712	Eclipse.....0867	Finlux.....1004
ClearMax.....0584	Decca.....0718	Eiki.....0874	Firstar.....1007
CMS.....0590	Deitron.....0722	Elbe.....0880	Firstline.....1008
CMS Hightec 0591	Dell.....0725	Elbe-Sharp.....3529	Fisher.....1009
Coby.....0597	Denon.....0731	Elcit.....0883	Flint.....1014
Colortyme.....0601	Denver.....0733	Electroband.....0888	FNR.....1016
Colour Voice.0602	Desay.....0737	Electrograph.....0889	Focus.....1017
Colt.....0603	Desmet.....0738	Electrohome.0890	Formenti.....1023
Comcast.....3456	Diamant.....0746	Electroponic	Formenti-Phoenix
Commercial	Diamond.....0747	.....0893	.....1024
Solutions.....0615	Diamond Vision	Elektra.....0896	Fraba.....1030
Comtronics...0623	.....0748	Element.....3477	Friac.....1040
Concerto.....0625	Digatron.....0751	ELG.....0900	Frontech.....1042
Concorde.....0626	Digi.....0754	Elin.....0902	Fuji.....1047
Condor.....0627	Digiline.....0759	Elite.....0903	Fujitsu.....1052
Conrowa.....0634	Digital Stream	Elmak.....0907 (DB1)	Fujitsu General
Contec.....0635	.....3809	Elta.....0910	.....1053
Contec/Cony4199	Dimensia.....3569	Emerson.....0917	Funai.....1056
Coolmax.....0642	Director.....0793	Emperor.....0921	Furi.....1057
Coolsat.....0643	DirecTV.....0794	Emprex.....0922	FUTECH.....3960 (DB1)
Coship.....0646	Dish Network	Enterprise.....0931	Futuretech.....1064
Cosmel.....0647	System.....0799	Envision.....0933	
COX.....4200	Dishpro.....0800	Epson.....0937	<b>G</b>
Craig.....0650	Disney.....0803	Erres.....0942	Galaxi.....1068
Crosley.....0655	Dixi.....0807	ESA.....0943	Galaxis.....1069
Crossdigital...0656	Dongda.....0820	ESC.....0945	Garrard.....1075
Crown.....0658	Donghai.....0821	Ether.....0948	Gateway.....1076
CS Electronics	Drake.....0825	Etron.....0949	GBC.....1078
.....0663	Drean.....0832	Eurofeel.....0954	GC Electronics
CTC.....0664	DSE.....0833	EuroLine.....0955 (DB1)	.....1080
CTX.....0665	DTS.....0837	Euroman.....0956	GE.....1081
Curtis Mathes	Dual.....0838	Europa.....0957	GEC.....1083
.....0667	Dual-Tec.....3528	Europhon.....0959	Gehua.....1086
CXC.....0670	Dumont.....0840	Everquest.....0971	Geloso.....1087
CyberHome..0672	Durabrand....0842	Expressvu.....0977	Gemini.....1089
Cybernex.....0673	Dux.....0843	Exquisit.....0978	General Instrument
CyberPower..0674	DVD2000.....0844		.....1093
Cybertron.....0675	D-Vision.....0684	<b>F</b>	General Technic
Cytron.....0680	Dwin.....0848	Fagor Life.....4102	.....1095
	Dynatech.....0854	Feilang.....0990	Genexxa.....1097
<b>D</b>	Dynatron.....0855	Feilu.....0991	GFM.....3820
Daeryung.....0691	Dynex.....3476	Feiyan.....0992 (DB1)	Giant.....1113
Daewoo.....0692		Feiyue.....0993	Gibraltar.....1114
Danichi.....3914		Fenmenti.....4103	Go Video.....1126

GOI.....	1130	Hisawa.....	1247	InFocus.....	1353	Kanghua.....	1477
GoldHand.....	1136	Hisense.....	1249	Ingelen.....	1354	Kangli.....	1478 (DB1)
Goldline.....	1138	Hitachi.....	1251	Ingersol.....	1355	Kangyi.....	1479 (DB1)
GoldStar.....	1140	Hitachi Fujian	1252	Initial.....	1356	Karcher.....	1484
Goodmans.....	1142	Hiteker.....	1255	Inno Hit.....	1358	Kawa.....	1487
Goodmind.....	1143	Hitsu.....	1257	Innova.....	1359	Kawasaki.....	1488
GPM.....	1149	Hoeher.....	1262	Innovation.....	1360	Kawasho.....	1489
Gradiente.....	1151	Hongmei.....	1272	Insignia.....	1368	Kaypani.....	1490
Graetz.....	1152	Hongyan.....	1274 (DB1)	Instant Replay		KEC.....	1496
Granada.....	1154	Hornophon....	1277	.....	3580	Kendo.....	1500
Grandin.....	1156	Hoshai.....	1278	Integra.....	1370	Kenwood.....	1507
Greenhill.....	1157	Howard		Inteq.....	1373	KIC.....	1512
Gronic.....	1160	Computers....	1281	Interbuy.....	1376	Kingsley.....	1520
Grundig.....	1162	HP.....	1283	Interfunk.....	1377	Kioto.....	1523
Grunpy.....	1165	HTS.....	1285	Internal.....	1379	Kiton.....	1525
<b>H</b>		Huafa.....	1287	International..	1380	KLH.....	1529
Haier.....	1175	Huanghaimei.	1288	Intervision.....	1386	Kloss Novabeam	
Haihong.....	1176	Huanghe.....	1289	IR.....	4110	.....	4210
Haiyan.....	1177 (DB1)	Huanglong....	1290	Irradio.....	1396	Kneissel.....	1535
Halifax.....	1179	Huangshan....	1291	Isukai.....	1402	Kodak.....	1540
Hallmark.....	1180	Huanyu.....	1292	iSymphony.....	3755	Kolin.....	1541
Hamlin.....	1182	Huaqiang.....	1293 (DB1)	ITC.....	1404	Kolster.....	1543
Hampton.....	1183	Huari.....	1294	ITS.....	1405	Kongque.....	1545 (DB1)
Hankook.....	1188	Huges.....	4205	ITT.....	1406	Konig.....	1547
Hanseatic.....	1190	Hughes Network		ITV.....	1408	Konka.....	1548
Hantarex.....	1192	Systems.....	1296	<b>J</b>		Korpel.....	1552
Hantor.....	1193	Humax.....	1298	Janeil.....	1414	Korting.....	1554
Harley Davidson		Hush.....	1304	Jasco.....	1415	Kosmos.....	1557
.....	1197	Hygashi.....	1308	JBL.....	1420	Koss.....	1558
Harman/Kardon		Hyper.....	1309	JC Penney.....	4208	KTV.....	1572
.....	1198	Hypson.....	1312	JCB.....	1421	Kuaile.....	1573 (DB1)
Harvard.....	1202	Hytex.....	1314	JCL.....	4209	Kunlun.....	1578 (DB1)
Harwood.....	1204	Hyundai.....	1315	Jean.....	1424	Kyoshu.....	1583
Hauppauge....	1206	<b>I</b>		Jensen.....	1429	Kyoto.....	1585
Havermy.....	1208	Iberia.....	1320	Jerrold.....	1431	<b>L</b>	
HCM.....	1210	iBUYPOWER		Jiahua.....	1435 (DB1)	L&S Electronic	
Headquarter.	1214	.....	1322	JiaLiCai.....	1436 (DB1)	.....	1588
Hello Kitty.....	1221	ICE.....	1324	Jinque.....	1440 (DB1)	Landel.....	1593
Hema.....	1222	ICeS.....	1325	Jinta.....	1441 (DB1)	Lasonic.....	1600
Hemmermann		Illico.....	4206	Jinxing.....	1442	Layco.....	4117
.....	1223	iLo.....	1341	Juhua.....	1461 (DB1)	Lecson.....	1606
Hewlett Packard		iLuv.....	4234	JVC.....	1464	Lenco.....	1615
.....	1229	Ima.....	1342	jWin.....	1465	Lenoir.....	1617
Higashi.....	1234	Imperial.....	1346	<b>K</b>		Lenoxx.....	1618
Highline.....	1236	Imperial Crown		Kaige.....	1470 (DB1)	Lesa.....	1622
Hikona.....	1237	.....	1347 (DB1)	Kaisui.....	1471	Lexicon.....	1625
HiLine.....	3533	Indiana.....	1350	Kamp.....	1475	Leyco.....	1627
Hinari.....	1243	Infinity.....	1352			LG.....	1628

LG/Goldstar...3536 (DB1)	Medison.....1788	<b>N</b>	Oak.....2059
Liesenk.....3537 (DB1)	MegaCable....4211	NAD.....1926	Okana.....4122
Liesenk & Tter .....1630	Megapower...1791	Naiko.....1930	Okano.....2065
Liesenkotter...1631	Megatron.....1795	Nakamichi...1932	Olevia.....2067
Life.....3538 (DB1)	MEI.....1796	Nakamura.....1933	Olympus.....2071
Lifetec.....1633	Meile.....1797 (DB1)	Nanbao.....1934 (DB1)	Onimax.....2082
Linksys.....1640	MeiShi.....4118 (DB1)	Nansheng.....1935 (DB1)	Onkyo.....2085
Linsay.....1642	Melectronic...3654	National Panasonic .....4661	Onwa.....2087
Liquid Video..1644	Memorex.....1800	NEC.....1950	Opera.....2090
LiteOn.....1645	Memphis.....1802	Neckermann.1951	Oppo.....2092
Lloyd's.....1648	Mercury.....1804	NEI.....1952	Optimus.....2095
Local India TV .....1653	Metz.....1810	Nesa.....1959	Optoma.....2097
Loewe.....1660	MGA.....1811	Nesco.....1960	Optonica.....2099
Loewe Opta.3540	MGN Technology .....1812	Net Brazil.....1962	Orbit.....2103
Logik.....1661	MicroGEM....4024	Netsat.....1966	Orion.....2111
Longjiang.....1664 (DB1)	Micromaxx....1822	NetTV.....1967	Oritron.....2112
Luma.....1674	Microsoft.....1826	Neufunk.....1970	Online.....2113
Lumatron.....1676	Microstar.....1827 (DB1)	New Tech.....1979	Ormond.....2114 (DB1)
Lux May.....1680	Midland.....1831	New World...1980	Orsowe.....2116
Luxman.....1682	Minato.....1835	Newave.....1981	Osaki.....2118
Luxor.....1683	Mind.....1837	Next Base.....1983	Osio.....2121
LXI.....1686	Minerva.....1838	Next Level....1984	Oso.....2122
<b>M</b>	Minoka.....1840	Nexus.....1989	Osume.....2123
M & S.....1687	Minolta.....1841	NexxTech.....1990	Otto Versand2126
Madison.....1698	Mintek.....1845	Nicamagic.....1994	<b>P</b>
Magnadyne....1702	Minutz.....1847	Nikkai.....1998	Pace.....2134
Magnafon.....1703	Mitsubishi.....1855	Nikko.....2000	Pacific.....2135
Magnasonic...1704	Mivar.....1857	Niveus Media .....2012	Pael.....2140
Magnavox.....1706	MoDeng.....4120 (DB1)	Noblex.....2013	Palladium.....2145
Magnin.....1708	Monivision.....1872	Noblisko.....2014	Palsonic.....2147
Magnum.....1709	Montgomery Ward.....4212	Nokia.....2017	Panama.....2149
Majestic.....1713	Morgans.....3970	Norcent.....2020	Panasonic.....2153
Mandor.....1717 (DB1)	Motorola.....1878	Nordic.....2021	Panavision.....2154
Manesth.....1718	Movie Time...1880	Nordmende..2022	Panda.....2155
Manhattan.....1719	MTC.....1889	Nordvision...3543 (DB1)	Pansat.....2158
Marantz.....1724	MTLogic.....1892	Normerel.....2024	Panther.....2160
Mark.....1731	Mudan.....1896 (DB1)	Northgate....2027	Paragon.....2161
Marta.....1735	Multistandard .....1904	Noshi.....2030	Pathe Cinema .....2168
Masuda.....1744	Multisystem...4121 (DB1)	Nova Vision...2032	Pausa.....2171
Matsui.....1750	Multitec.....1906	Novaplex.....2034	Paysat.....2173
Matsushita....1751	Multitech.....1907	Novatronic...2035	PCT.....4213
Maxent.....1757	Multivision....1909	NSC.....2042	Penney.....2182
Media Center PC .....1777	Murphy.....1911	NTC.....2045	Pentax.....2183
Mediator.....1784	Musikland.....1915		Perdio.....2185
Medion.....1787			Perfekt.....2186
			Philco.....2192

- Philharmonic .....2194  
 Philips.....2195  
 Philips Magnavox .....3715  
 Phoenix.....2199  
 Phonola.....2201  
 Phonotrend...2202  
 Pilot.....2207  
 Pioneer .....2212  
 Pionier.....2213  
 Plantron.....2219  
 Plasmsync.....4230  
 Playsonic.....2224  
 Polaroid.....2230  
 Polk Audio.....2232  
 Poppy.....2236  
 Popular Mechanics .....2237  
 Portland.....2238  
 Powerpoint...2241  
 Prandoni Prince .....4125  
 Precision.....2244  
 Prelude.....2247  
 Priceclub .....2252  
 Prima.....2253  
 Primestar.....2257  
 Princeton .....2258  
 Prinz.....2260  
 Prism .....2261  
 Proceed.....2267  
 Profekt.....4126  
 Profex.....2269  
 Profilo .....2272 (DB1)  
 Profitronic.....2273  
 Proline.....2274  
 Proscan.....2279  
 Prosonic .....2282  
 Protech .....2284  
 Proton.....2288  
 Protron .....2289  
 Proview.....2290  
 ProVision .....2291  
 Pulsar.....2296  
 Pye.....2302  
 Pymi.....2304
- Q**  
 Qingdao .....2308 (DB1)  
 Quarter.....2318  
 Quartz .....2319  
 Quasar .....2320  
 Quelle.....2322  
 Questa .....2324  
 Qwestar .....2326
- R**  
 Radialva.....2329  
 Radio .....4128  
 Radio Shack/  
 Realistic.....4214  
 Radiola .....2330  
 Radiomarelli..2331  
 RadioShack...2333  
 Radiotone.....2334  
 Radix .....2335  
 Randex.....2343  
 RCA .....2351  
 Realistic.....2354  
 Recor .....2359  
 Recoton .....2361  
 Rectiligne .....2362  
 Redstar .....2366  
 Reflex.....2368  
 Regal.....2370  
 Regency.....2371  
 Regent.....2372  
 Rembrandt...2375  
 Reoc.....2379  
 ReplayTV .....2380  
 Revox.....2383  
 Rex.....2385  
 RFT.....2386  
 Rhapsody.....2387  
 Ricavision .....2388  
 Rio.....2393  
 R-Line .....2327  
 Roadstar.....2398  
 Rogers.....4215  
 Rotel.....2414  
 Rowa.....2416  
 Runco .....2423
- S**  
 Saba.....2429  
 SageTV.....4981 (DB1)  
 Saisho.....2437  
 Saivod.....2439  
 Salora.....2443  
 Sambers .....2445  
 Sampo .....2446  
 Samsung.....2448  
 Sandra .....2454  
 Sanjian .....2455 (DB1)  
 Sanky .....2456  
 Sansui.....2458  
 Sanyo .....2462  
 Sanyuan .....2464  
 SBR.....2492  
 Sceptre.....2498  
 Schaub Lorenz .....2500  
 Schneider.....2501  
 Scientific Atlanta .....2503  
 Scimitsu.....2505  
 Scott.....2506  
 Scotch.....2508  
 Sears.....2514  
 SEG.....2522  
 SEI.....2524  
 Sei-Sinudyne..2525  
 Seleco .....2528  
 Sencora.....2531  
 Sensory Science .....2533  
 Sentra .....2534  
 Serino .....2539  
 Shancha .....2546 (DB1)  
 Shanghai .....2547  
 Shaofeng .....2549  
 Sharp.....2550  
 Sharper Image .....2551  
 Shen Ying .....2552  
 Shencai.....2553  
 Sheng Chai...3922  
 Shenyang.....2555  
 Sherwood.....2557  
 Shinco.....2560  
 Shinsonic.....2562  
 Shintoshi.....2564  
 Shivaki.....2567  
 Shogun .....2568  
 Siam.....2572  
 Siarem .....2573  
 Siemens.....2574  
 Siera.....2576  
 Sierra.....3549 (DB1)  
 Sigma Designs .....2579  
 Signal .....2581  
 Signature.....2582  
 Silva .....2591  
 Silva Schneider .....2592  
 Silver.....2594  
 Simpson.....2598  
 Sindyne .....4510  
 Singer .....2599  
 Sinudyne.....2601 (DB1)  
 SKY.....2610  
 Skygiant.....2618  
 Skyworth .....2631 (DB1)  
 SL Marx.....2633  
 Sogera .....2649  
 Solavox.....2654  
 Sonawa .....2663  
 Sonic Blue.....2667  
 Sonicview .....3954  
 Soniko.....2669  
 Sonitron.....2671  
 Sonneclair.....2673  
 Sonoko.....2675  
 Sontec .....2677  
 Sony.....2679  
 Sound & Vision .....2680  
 Soundesign ...2684  
 Soundwave...2689  
 Sowa.....2691  
 Squareview...2703  
 Srypton.....4138  
 SSS.....2708  
 Stack.....4218  
 Standard.....2713  
 Standard  
 Components 2714  
 Star Choice...2716  
 Starcom.....2722  
 Stargate.....2723

Starlite.....	2728	TCM.....	2857 (DB1)	Tokyo.....	3004	<b>V</b>	
Starquest.....	2732	Teac.....	2860	Tomashi.....	3006	V2.....	3128
StarSight.....	2734	Teachimagen.....	4140	Tongguang.....	3008 (DB1)	Vector.....	3136
Stenway.....	2739	Tec.....	2861	Torx.....	3020	Vector Research	
Strato.....	2745	Tech Line.....	2863	Toshiba.....	3021	.....	3137
STS.....	2749	Technema.....	2866	Totevision.....	3024	Venturer.....	3143
STS1.....	4219	Technica.....	2868	Touch.....	3025	Verizon.....	3146
STS2.....	4220	Technics.....	2869	Towada.....	3028	Vestel.....	3148
STS3.....	4221	Technika.....	2870	Toyoda.....	3030	Vexa.....	3149
STS4.....	4222	Techview.....	2883	Trakton.....	3036	Victor.....	3155
Studio Experience		Techwood.....	2884	Trans Continens		Video Concepts	
.....	2750	Teco.....	2886	.....	3037	.....	3157
Stylandia.....	2752	Tedelex.....	2889	Trans PX.....	3038	Videologic.....	3165
Sungale.....	2761	Teknika.....	2895	Transfec.....	4143	Videologique	3166
Sunkai.....	2762	TeleCaption... ..	2902	Trasonic.....	3041	Videosonic.....	3171
Sunstar.....	2768	Telecor.....	2910	Transtec.....	3042	VideoSystem.....	3172
Sunwood.....	2772	Telefunken.....	2914	Tredex.....	3045	Videotechnic.....	3173
Supercable.....	2778	Telefusion.....	2915	Trident.....	3054	Videotron.....	3175
Superla.....	2782	Telegazi.....	2917	Tristar.....	3057	Vidikron.....	3178
Supermax.....	2783	Telemeister... ..	2924	Triumph.....	3058	Vidtech.....	3179
Superscan.....	2786	Telesonic.....	2930	TruTech.....	3467	Viewmaster... ..	3182
SuperTech.....	2789	Telestar.....	2931	TS.....	3063	ViewSat.....	3185
Supervision... ..	2791	Teletech.....	2934	Tuntex.....	3069	Viewsonic.....	3186
Supra.....	2792	Teleton.....	2935	Tusa.....	3073	Viewstar.....	3187
Supre-Macy... ..	2794	Televideon.....	2938	TV86.....	3076	Viking.....	3188
Supreme.....	2795	Television.....	2939	TView.....	3079	Villain.....	3189
Sutron.....	2798	Tennessee.....	2952	TVS.....	3081	Viore.....	3192
SVA.....	2800	Tensai.....	2954	<b>U</b>		Visco.....	4232
Sydney.....	2808	Tenson.....	2955	Uher.....	3089	Visiola.....	3197
Sylvania.....	2809	Terapin.....	2958	UltimateTV... ..	3091	Vision.....	3198
Symphonic.....	2810	Tevion.....	2962	Ultravox.....	3095	Vizio.....	3211
Synco.....	2811	Texet.....	2963	Unic Line.....	3100	Vocopro.....	3213
Syntax.....	2814	Texscan.....	2965	Uniden.....	3101	Voodoo.....	3215
Syntax-Brilliant		TFC.....	2967	Unika.....	3102	Voom.....	3216
.....	4231	Theta Digital.....	2970	Unitec.....	3105	Vortec.....	3217
Sysline.....	2815	Thomas.....	2971	Unitech.....	3106	Vortex View... ..	3218
Systemax.....	2817	Thomson.....	2972	United.....	3106	Voxson.....	3220
Sytong.....	2820	Thorn.....	2974	United Artists			
<b>T</b>		Thorn-Ferguson		.....	3107	<b>W</b>	
Tacico.....	2823	.....	2976 (DB1)	United Cable	3108	Waltham.....	3230
Tagar Systems		Time Warner	3518	Universal.....	3113	Wards.....	3231
.....	2831	Timeless.....	2985	Universum.....	3115	Watson.....	3233
Tai Wah.....	4139 (DB1)	Tivax.....	3956	Univox.....	3116	Watt Radio... ..	3234
Taishan.....	2835	Tivo.....	2991	Urban Concepts		Waycon.....	3237
Tandy.....	2843	TMK.....	2994	.....	3121	Wega.....	3238
Tashiko.....	2850	TNCi.....	2996	US Digital.....	3122	Wegavox.....	3239
Tatung.....	2852	Tobo.....	2999 (DB1)	US Electronics		Weltblick.....	3245
TCL.....	2856 (DB1)	Tocom.....	3000	.....	3123	Westinghouse	
		Tokai.....	3001	US Logic.....	3124	.....	3249

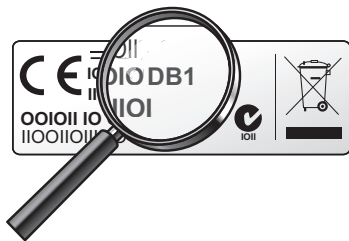
Wharfedale...3255  
 White Westinghouse  
 .....3258  
 Windstar .....3266  
 Winegard.....3268

**X**  
 Xbox .....3295  
 Xiahua .....3299  
 Xiangyang.....3301 (DB1)  
 Xiangyu.....3302  
 Xihu .....3303 (DB1)  
 Xinaghai.....3304 (DB1)  
 Xingfu .....3305  
 Xinghai .....3306  
 XR-1000 .....3316  
 Xrypton.....3317  
 Xuelian.....3320 (DB1)

**Y**  
 Yamaha .....3326  
 Yamishi .....3328  
 Yapshe .....3329  
 Yokan .....3335  
 Yoko.....3336  
 Yorx .....3340  
 Yuhang.....3345

**Z**  
 Zanussi.....3349  
 Zenith.....3356  
 Zentech.....4031  
 Zentek.....3361  
 ZhuHai.....3364  
 ZT Group .....3370

(DB1) Brands only available from version DB1 onwards. You can find the DB version on the sticker inside the battery compartment.



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